

CHiQ 5 Year Warranty Promotion - Terms and Conditions

Free 5 Year Warranty on Selected Refrigerators & Freezers.

When you purchase a CHiQ Fridge or Freezer, you have the peace of mind in knowing that your product is covered by the CHiQ standard manufacturers' warranty. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. The benefits given by this warranty are in addition to other rights and remedies which you may have under a law in relation to the goods or services to which this warranty relates.

All Fridges & Freezers sold by CHiQ Electronic (Australia) come with a free 3-year warranty as standard which covers parts and labor. For a limited time only CHiQ is offering to extend the standard manufacturers' warranty on selected Fridges & Freezers purchased between 16 April 2018 and 31 October 2018 from 3 years to 5 years to the Australian market. If you'd like to know the finer details, you can find the terms and conditions outlined below.

CHiQ offers to extend the standard three (3) year warranty on your Fridge or Freezer for an additional two (2) years free of charge thus increasing the period of warranty to a total of five (5) years from the original date of purchase, subject to the terms and conditions of the Standard Warranty Conditions. Please see the list of qualifying models in the below Qualifying Products section. To qualify for the promotional warranty, you must register your Fridge or Freezer using the online form at www.chiq.com.au within 28 days of purchase or complete and post the claim form to our office.

This promotion applies to Qualifying Products purchased in the Australia during the Promotional Period as stated below. These promotional warranty conditions are additional to, and complement, the Standard Warranty Conditions.

If there is an inconsistency between any of the provisions of these promotional warranty conditions and the Standard Warranty Conditions, the provisions of the Standard Warranty Conditions shall prevail.

Promotional Period

Between (and including) 16 April 2018 and 31 October 2018

Qualifying Products

CTM216W

CTM215S

CTM263W

CTM262S

CTM400W

CTM399S

CTM435W

CTM434S

CTM519WD

CTM520SD

CBM251W

CBM250S

CFD461W

CFD462B

CFD463S

CSF185W
 CSF184S
 CSR242W
 CCF142W
 CCF200W
 CCF292W
 CCF500W
 CCF199S
 CCF291S

Additional Conditions

These promotional warranty conditions are valid for any person who has purchased the Qualifying Product during the Promotional Period in the Territory. The promotional warranty only applies to the purchase of new (not second-hand) CHIQ products from CHIQ AUSTRALIA or its authorized retailers.

The promotional warranty is only valid when accompanied by the original invoice, sales receipt or formal confirmation from CHIQ Electronic (Australia) of the warranty period.

Subject further to the Standard Warranty Conditions, if the serial number of the product is defaced, missing or illegible, the warranty with CHIQ Electronic (Australia) is null and void. In this case, you should contact the dealer from whom the product was purchased.

Exclusions

The same exclusions and limitations apply to the promotional warranty as are set out in the Standard Warranty Conditions.

Contact

For queries relating to warranty or product service please visit our Contact Us page: <http://chiq.com.au/contact-us/>

| Model | Items | Warranty Type |
|-------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------|
| | Refrigerators & Freezers For Domestic Use | 3 Years Parts and Labor (In home Service) |
| | The compressor | 10 years parts only. (total from date of purchase) |
| | Other Parts, Accessories (including plastic/glass accessories, bowels, evaporator pan, ice trays, crispers, shelves, strainers, extension pipes, control knobs/buttons & etc) | 12-month Warranty (from date of purchase) |

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| <p>Model</p> <p>CTM216W</p> <p>CTM215S</p> <p>CTM263W</p> <p>CTM262S</p> <p>CTM400W</p> <p>CTM399S</p> <p>CTM435W</p> <p>CTM434S</p> <p>CTM519WD</p> <p>CTM520SD</p> <p>CBM251W</p> <p>CBM250S</p> <p>CFD461W</p> <p>CFD462B</p> <p>CFD463S</p> <p>CSF185W</p> <p>CSF184S</p> <p>CCF142W</p> <p>CCF200W</p> <p>CCF292W</p> <p>CCF500W</p> <p>CCF199S</p> <p>CCF291S</p> | <p>Warranty Promotion</p> <p>Refrigerators & Freezers Listed models and registered as per the conditions</p> <p>Purchased between (and including)</p> <p>April 16, 2018 and October 31 2018</p> <p>5 Years Parts and Labor</p> <p>(In home Service)</p> <p>The compressor 10 years parts only. (total from date of purchase)</p> <p>Other Parts, Accessories (including plastic/glass accessories, bowels, evaporator pan, ice trays, crispers, shelves, strainers, extension pipes, control knobs/buttons & etc)</p> | |
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