

CHiQ 5 Year Warranty Promotion - Terms and Conditions

Free 5 Year Warranty on Selected Televisions

When you purchase a CHiQ TV, you have the peace of mind in knowing that your product is covered by the CHiQ standard manufacturers' warranty. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. The benefits given by this warranty are in addition to other rights and remedies which you may have under a law in relation to the goods or services to which this warranty relates.

All televisions sold by CHiQ Electronic (Australia) come with a free 3-year warranty as standard which covers parts and labor. For a limited time only CHiQ is offering to extend the standard manufacturers' warranty on selected TVs purchased between 1 May 2018 and 31 May 2019 from 3 years to 5 years to the Australian market. If you'd like to know the finer details, you can find the terms and conditions outlined below.

CHiQ offers to extend the standard three (3) year warranty on your television for an additional two (2) years free of charge thus increasing the period of warranty to a total of five (5) years from the original date of purchase, subject to the terms and conditions of the Standard Warranty Conditions. Please see the list of qualifying models in the below Qualifying Products section. To qualify for the promotional warranty, you must register your televisions using the online form at www.chiq.com.au within 28 days of purchase or complete and post the claim form to our office.

This promotion applies to Qualifying Products purchased in the Australia during the Promotional Period as stated below. These promotional warranty conditions are additional to, and complement, the Standard Warranty Conditions.

If there is an inconsistency between any of the provisions of these promotional warranty conditions and the Standard Warranty Conditions, the provisions of the Standard Warranty Conditions shall prevail.

Promotional Period

Between (and including) 1 May 2018 and 31 May 2019

Qualifying Products

L32G5

L40G5

L43G5

L49G5

U50G9

U55G9

U65G9

U58E7

U70G11

U75G11

Additional Conditions

These promotional warranty conditions are valid for any person who has purchased the Qualifying Product during the Promotional Period in the Territory. The promotional warranty only applies to the purchase of new (not second-hand) CHiQ products from CHiQ AUSTRALIA or its authorized retailers.

The promotional warranty is only valid when accompanied by the original invoice, sales receipt or formal confirmation from CHIQ Electronic (Australia) of the warranty period.

Subject further to the Standard Warranty Conditions, if the serial number of the product is defaced, missing or illegible, the warranty with CHIQ Electronic (Australia) is null and void. In this case, you should contact the dealer from whom the product was purchased.

Exclusions

The same exclusions and limitations apply to the promotional warranty as are set out in the Standard Warranty Conditions.

Contact

For queries relating to warranty or product service please visit our Contact Us page: <http://chiq.com.au/contact-us/>

Model	Items	Warranty	Warranty Type
	Remote Controls & Accessories	12 Months	Repair or Replacement
LCD/LED	32 Inches and below TV set	36 Months	Parts and Labor (Carry in Service)
LCD/LED	33 Inches and above TV set	36 Months	Parts and Labor (In home Service)
L32G5 L40G5 L43G5 L49G5 U50G9 U55G9 U65G9 U58E7 U70G11 U75G11	Purchased between (and including) May 1 2018 and 31 May 2019 and registered as per the conditions.	60 Months	Parts and Labor (In home Service)